

MESSAGE FROM LINVILLE LAND HARBOR
BOARD OF DIRECTORS PRESIDENT
CHUCK ABRAMS

This summary is an effort to update you on the activities as a result of the extreme weather conditions at LLH. I recognize that some of you are directly involved and have personally witnessed the conditions but felt it would be helpful to relate them to everyone on the Board. Mike has done an outstanding job of adjusting to the severe conditions and keeping me in the loop and well informed. A short version of where we are and where we have been is as follows;

- A significant snow occurred on Christmas Day. Crews came in and worked to clear the roads until 11pm.
- A major ice storm followed the snow and caused havoc with trees and roadways. (See Storm pictures on Web Site)
- Clearing of debris from roads was begun immediately and road blockages were removed in approximately 24 hrs. Electric power was off to most areas for over 24hrs and some areas for as much as 4 days. Communication was very difficult during this time due to the Carolina West Tower being down and our local Operations and Police radios being down due to tower damage.
- Emergence procedures were put in effect and the Recreation Building opened to residents to use as needed. Volunteers assisted in many ways and prepared some meals and cots were set up.
- The temperature has stayed below freezing with little melting since the ice storm making it impossible for the salt to work on melting the snow and ice off the roadways.
- Minor snows have come on top of the ice but Mike and his organization have done a very good job of responding to residents, inspecting POA Members homes, reporting the results to them and picking up truck loads of debris. The debris has been transported to the old POA site for later grinding. (Mike is putting a picture of the debris collected so far on the web site). We suspended the rules for contractors to carry the debris away and have picked them up when piled at the street.
- Severely cold weather (28 degrees down to 6 degrees) has continued for more than three weeks and has started to cause the freezing of water pipes.

- A line burst over the ceiling in the Golf House Card Room causing major damage. A contractor was called in to help clean up the water and rugs. Water ran down into the Golf Shop but quick action prevented damage to merchandize and electronic equipment. The major damage was to the ceiling in the Card Room. The ceiling tile was damaged beyond repair. We have decided to replace the ceiling.
- A water line in the "D" Section Bath House burst but caused only minor damage. If the cold continues I would expect more freezing problems because of the long duration of the freezing temperatures.
- In general the Winter Residents recognize that this is probably the worst winter since back in the 70's. They have generally been very complimentary of the actions and efforts of the General Manager and his Staff.
- We can expect to be cleaning up debris for several months and Home Owners will have a lot of cleanup to do when they arrive in the Spring if they do not get contractors to do it before then.
- Mike has met with Staff and representatives of the Emergency Committee to discuss how things were done and laid plans to make improvements where possible.

This summary got pretty long but is certainly not complete. If you have further questions please let me know and I will get answers. We need to continue to let Mike concentrate on activities in the field.

Hopefully the weather will improve in the next couple of weeks.

Sincerely,
Chuck Abrams, President
Board of Directors